

....and what are their service outcomes?

- **256** children participated in pre-school activities to develop school readiness skills and **85** school-age youth improved their academic and social skills through participation in GLCAC, Inc.'s **Child Care Center**.
- **437** parents were able to train for, seek, and maintain employment due to tuition subsidies for child care services provided by **CPC** (Greater Lawrence Community Partnerships for Children Program).
- **85** early education & care workers were enrolled in Associates, Bachelors or Masters Degree programs through participation in the **CPC TOPS Program (Teaching Our Professional Staff)**; 15 completed their studies and received degrees in 2009.
- **8,898** clients were assisted with translations, housing search, notarizations, job search, and emergency assistance through the **Community Service Center**.
- **489** clients had their complaints resolved with support from the **Consumer Protection Program** for a total restitution value of \$175,606.
- **8** individuals/families received emergency financial assistance to prevent homelessness from the **Emergency Food & Shelter Program**; **406** individuals/families received food baskets from several different GLCAC, Inc. programs.
- **498** Pre-schoolers and **40** Pregnant Women, Infants, & Toddlers and their families experienced healthy growth & development and family strengthening as a result of participation in **Head Start** and **Early Head Start**; **304** of these children were provided with full day / full year care in order for parents to acquire/maintain employment.
- **26** Head Start parents earned a certificate as a result of participation in the **Head Start Parent Education program** and **1** parent obtained a CDL (Bus Drivers license).
- **27** Head Start staff completed post secondary education program: **17** received DOE/EEC credentials; **7** received CDA credentials; **3** received Associates or Bachelors Degrees through participation in the **Head Start Staff Development program**.
- **535** infants, toddlers, and pre-schoolers served by **Head Start** and **341** toddlers, pre-schoolers and school-age children served by the **GLCAC, Inc. Child Care Center** obtained age-appropriate immunizations medical and dental care as a result of their participation in these programs.
- **5** residents enrolled in the **IDA/AFI** (Individual Development Account/Assets for Independence) Savings Program with goals of becoming first-time homebuyers.
- **105** housing units were preserved / improved through the services of the **Lawrence Lead Paint Hazard Abatement Prgm** which GLCAC, Inc. manages for the City of Lawrence.
- **38** individuals completed lead abatement training and **26** obtained employment as a result of the training program provided by the **Lawrence Lead Paint Hazard Abatement Program**.
- **380** low-income people gained access to needed resources as a result of services provided by the **Lawrence/Methuen Community Coalition** and **60** residents helped improve the quality of life in their neighborhoods through participation in **L/MCC's Clean-Up Crusade, National Night Out, Neighbors In Action** and other activities while **40** youth have avoided risk-taking behavior as a result of services provided by the **Anti-Gang Initiative**.

- **8,781** households benefited from home heating cost assistance provided by **LIHEAP** and **128** high consumption households benefited from **Weatherization Assistance** and **220 households** received assistance through other energy conservation services.
- **83** low-income people gained access to needed resources as a result of services provided by **MAN, Inc.** (Methuen Arlington Neighborhood, Inc.) and **508** residents helped improve the quality of life in their neighborhood.
- **666** youth increased academic, athletic and social skills for school success by participating in **MAN, Inc.** youth programs.
- **3,165** residents obtained or retained health insurance as a result of assistance provided by the GLCAC, Inc.'s **MassHealth, Commonwealth Cares, Commonwealth Choice Enrollment Outreach Program.**
- **61** young children with high blood lead levels obtained appropriate medical care as of result of the services of the **Merrimack Valley Lead Poisoning Prevention Program** and **63** safe and affordable housing units were preserved as a result of inspectional services and lead poisoning prevention education.
- **64** children improved their school readiness as a result of participation in the **Michael B. Christensen Family Support Center's Parent-Child Home Program.**
- **32** parents/other adults improved their parenting skills and family functioning sufficiently enough to reduce the risk of child abuse through services provided by the **Michael B. Christensen Family Support Center's Parent Programs.**
- **60** parents and **91** children increased their literacy and academic skills through participation the **Pathways to Family Success' Family Literacy Program.**
- **38** elderly home owners were helped to improve the conditions in which they live as a result of home maintenance & repair services provided by **Project SENIOR.**
- **352** children experienced an increase in academic, athletic and social skills through participation in the **Roberto Clemente Baseball/Softball League and Youth After-School Program** and their families improved family functioning due to their participation in workshops and/or other league activities.
- **6,270** pregnant women, infants and young children improved their health and physical development as a result of services provided by **WIC** (Women, Infants, & Children Nutrition Program).
- **235** residents received free assistance filing their federal, state, and Earned Income Tax Credit tax returns through **VITA** (the GLCAC, Inc. Volunteer Income Tax Assistance program.)
- **481** residents volunteered a total of **31,858** hours to GLCAC, Inc. Programs; **74** low-income community representatives served on various policy-making boards including the GLCAC, Inc. Board, Head Start Policy Council, L/MCC Advisory Council, & MAN, Inc. Board.
- **147** partnerships maintained by GLCAC, Inc. among supporters and providers of services of services to low-income people.

