

GLCAC, Inc. clients' service outcomes - 2008

- **732** parents were able to train for, seek, and maintain employment due to tuition subsidies for child care services provided by **CPC** (Greater Lawrence Community Partnerships for Children Program).
- **481** clients had their complaints resolved with support from the **Consumer Protection Program** for a total restitution value of \$115,001.
- **6,823** clients benefited from home heating cost assistance provided by **LIHEAP** and **221** high consumption households benefited from **Weatherization Assistance** and **321** received assistance through other energy conservation services.
- **40** adults learned and exhibited improved family functioning and **42** children increased academic skills as a result of services provided by the **Pathways to Family Success Partnership**.
- **1,307** youth became more involved in their community through participation in services provided by **the Methuen Arlington Neighborhood, Inc. (MAN, Inc.)**
- **498** Pre-schoolers and **40** Pregnant Women, Infants, & Toddlers and their families experienced healthy growth & development and family strengthening as a result of participation in **Head Start** and **Early Head Start**. 198 of these children were provided with full day / full year care in order for parents to acquire/maintain employment.
- **28** low-income people increased their level of resident participation in advocacy and intervention activities through their service on the **Head Start Policy Council** or on the **MAN, Inc. Board**.
- **51** early education & care workers were enrolled in Associates, Bachelors or Masters degree programs through participation in the **CPC TOPS Program (Teaching Our Professional Staff)**.
- **337** children participated in pre-school activities to develop school readiness skills and 117 school-age youth improved their academic and social skills through participation in GLCAC, Inc.'s **Child Care Center**.
- **15** Head Start staff completed post secondary education program: **12** received DOE/EEC credentials; **2** received CDA credentials; **2** received Associates Degrees through participation in the **Head Start Staff Development program**.
- **37** Head Start parents earned a certificate as a result of participation in the **Head Start Parent Education program** and **1** parent obtained a CDL (Bus Drivers license).
- **56** clients and agency staff upgraded their computer skills through classes at the GLCAC, Inc. **Technology Center**.
- **8,805** clients were assisted with translations, housing search, notarizations, job search, and emergency assistance through the **GLCAC, Inc. Community Service Center**.
- **59** individuals improved family functioning and **27** improved their parenting skills as a result of their involvement with the **Michael B. Christensen Family Support Center**.

- **470** low-income people gained access to needed resources as a result of services provided by the **Lawrence/Methuen Community Coalition** and **1,210** residents helped improve the quality of life in their neighborhoods through participation in **L/MCC's Clean-Up Crusade, National Night Out, Neighbors In Action** and other activities.
- **2,725** residents obtained or retained health insurance as a results of assistance provided by the GLCAC, Inc.'s **MassHealth, Commonwealth Cares, Commonwealth Choice Enrollment Outreach Program**.
- **64** children improved their school readiness as a result of participation in the Family Support Center's **Parent-Child Home Program**.
- **48** youth have avoided risk-taking behavior as a result of services provided by **L/MCC** and the **Anti-Gang Initiative**.
- **38** elderly home owners were helped to improve the conditions in which they live as a result of home maintenance & repair services provided by **Project SENIOR**.
- **65** young children with high blood lead levels obtained appropriate medical care as of result of the services of the **Merrimack Valley Lead Poisoning Prevention Program**.
- **97** housing units were preserved / improved through the services of the **Lawrence Lead Paint Hazard Abatement Prgm**.
- **235** youth increased academic and social skills for school success and 175 families improved family functioning skills by participating in **L/MCC's Families and Youth Initiative**.
- **325** children experienced an increase in athletic and social skills through participation in the **Roberto Clemente Little League** and their families improved family functioning due to participating in workshops and/or other league activities.
- **7,208** infants and young children improved their health and physical development as a result of services provided by **WIC** (Women, Infants, & Children Nutrition Program).
- **535** infants, toddlers, and pre-schoolers served by **Head Start** and **438** toddlers, pre-schoolers and school-age children served by the **GLCAC, Inc. Child Care Center** obtained age-appropriate immunizations medical and dental care as a result of their participation in these programs.
- **296** residents received free assistance filing their federal, state, and/or stimulus tax returns through **VITA** (the GLCAC, Inc. Volunteer Income Tax Assistance program.)
- **409** residents volunteered a total of **16,542** hours to GLCAC, Inc. programs.

